# **Client Agreement and Terms of Service Template**

[Your Coaching Business Name] [Your Address] [City, State, ZIP] [Phone Number] [Email Address] [Website]

## **Client Agreement and Terms of Service**

This Client Agreement (the "Agreement") is made effective as of [Date], between [Your Coaching Business Name] (referred to as "Coach") and [Client's Full Name] (referred to as "Client").

#### **1. Coaching Services:**

a. Coach agrees to provide coaching services to the Client, which may include, but are not limited to, individual coaching sessions, goal setting, accountability, and support.

b. The Coach and Client will work together to define the coaching goals, desired outcomes, and strategies for achieving them.

#### 2. Duration and Frequency:

a. The coaching engagement will begin on [Start Date] and will continue for a period of [Number of Sessions or Duration].

b. Coaching sessions will be conducted [in person/online/over the phone] and will last approximately [Duration of Each Session].

c. The frequency of coaching sessions will be mutually agreed upon by the Coach and Client.

#### 3. Confidentiality:

a. The Coach agrees to keep all information shared by the Client confidential, except where disclosure is required by law or when the Coach believes there is a risk of harm to the Client or others.

b. The Client acknowledges that coaching sessions are confidential, and they will also maintain the confidentiality of any information shared by the Coach or other clients in group coaching settings.

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### 4. Payment and Billing:

a. The Client agrees to pay the agreed-upon coaching fees as outlined in the separate fee schedule provided by the Coach.

b. Payment is due [before/after] each coaching session, and the preferred payment method will be agreed upon between the Coach and Client.

c. In the event of missed or rescheduled sessions, the Client is responsible for payment unless cancellation is made [Number of Hours/Days] prior to the scheduled session.

## 5. Session Cancellations:

a. The Client acknowledges that a 24-hour notice is required for any session cancellation or rescheduling.

b. In the event of a late cancellation or missed session without proper notice, the Coach reserves the right to charge the full coaching fee for that session.

## 6. Code of Conduct:

a. The Coach and Client agree to treat each other with respect and professionalism throughout the coaching relationship.

b. Both parties agree to communicate openly and honestly and to address any concerns or issues that may arise during the coaching engagement.

# 7. Termination:

a. Either party may terminate this Agreement at any time, with written notice provided to the other party.

b. In the event of termination, the Client will remain responsible for any outstanding fees owed for services rendered up to the termination date.

#### 8. Limitations:

a. The Coach is not a licensed therapist or mental health professional and does not provide therapy or counseling services.

b. The Client acknowledges that coaching is not a substitute for professional advice and that any decisions made based on coaching sessions are the sole responsibility of the Client.

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### 9. Governing Law:

This Agreement shall be governed by and construed in accordance with the laws of [Your State].

By signing below, both parties acknowledge that they have read, understood, and agreed to the terms and conditions outlined in this Client Agreement and Terms of Service.

COACH: [Your Name and Title] [Date] CLIENT: [Client's Full Name] [Date]

Please note that this template is provided for informational purposes only and should be reviewed by a legal professional to ensure compliance with local laws and regulations.

